

Fax 07 4721 3077
 Phone 07 4721 3044
 Email sales@dashpacific.com.au



RETURN AUTHORITY

All sections MUST BE COMPLETED before an RA number can be issued.

Company Name							
Date				Phone			
Contact				Fax			
Street Address				Dead on Arrival?		Yes	No
Suburb				Signature			
State		Postcode					

Product Code			
Serial Number			
Invoice Number		Invoice Date	

Please give a description of the fault. Give error codes where possible			
What tests have been performed to find the problem?			
What needs to be done for us to repeat the fault?			
What cards and or software (inc. OS version) were being used in the computer?			
<p>RA Number issued is only valid for 7 days. Please allow up to 6 weeks for returns. If the goods are being shipped, please ensure they are packed appropriately with anti static bags, foam, and in a secure carton. Dash Pacific accepts no responsibility for missing goods in transit. Please send goods via courier to ensure secure delivery of items.</p>			
RA Number		Date Issued	
		Date Item Received	
Test Results (Office Use Only)		IN	OUT
		S	
Action Taken		P	
		Signature	